

19th January 2021

Dear Parent/Carer,

Firstly, thank you for all of the support you are giving your children in accessing their remote learning. Our staff are working extremely hard to ensure all children can access high quality lessons and we have received some very positive feedback.

Your child's link tutor will be calling you again soon to discuss how you and your child are finding their online learning. These phone calls will take place at some point between Wednesday 20th January and Friday 5th February and link tutors will use the information you have given them previously to endeavour to call you at your suggested times. Please bear in mind that the majority of our teaching staff are working from home and therefore will be ringing from a withheld number, so please do pick up!

During the call, please feel free to raise any issues you or your child are having with online learning, including devices they are using, internet access and any other resources. Link tutors will also be checking these things with you, as well as asking:

- how your child is feeling about their work
- how easy or difficult it is to access and provide the work asked of your child (including the use of 'Class Notebook' on Teams)
- if your child has their camera and microphones switched on in lessons or not
- if your child is worried about any subjects in particular

Therefore, it would be helpful if you could speak with your child regarding the points above if you have not already done so.

Finally, just a reminder that if you have any queries at all please email covid19@shuttleworth.lancs.sch.uk and for anything ICT specific such as log-ins etc. please email ICTsupport@shuttleworth.lancs.sch.uk and include your child's full name and date of birth.

Yours sincerely,



K Lightfoot
Associate Deputy Headteacher

